INDUSTRY LETTER NO. 2015-01
June 1, 2015

TO: All Licensees, Enrolled Attorneys and Interested Parties

FROM: Allen Godfrey, Executive Director

RE: Gaming Device Firmware Testing

This industry letter replaces and supersedes all prior letters/memos related to the subject matter of Firmware Testing; and specifically replaces the following: 2006-04 – dated September 5, 2006; 2012-02 – dated November 1, 2012.

GAMING DEVICE Firmware TESTING

In a continuing effort to create operational flexibility within both the Mississippi Gaming Commission (MGC) and the licensee(s), the MGC has modified procedures for conducting firmware testing. It is important to note that the Gaming Control Act has from its inception addressed the topic of maintaining and operating gaming devices via §75-76-99. Failure to comply with §75-76-99, as with all MGC regulations, could result in the licensee being ordered to appear before the Executive Director of the Commission to show cause as to the specific reasons for noncompliance.

Procedures

1. The MGC will post the firmware signature list on the website for access by licensees. However, your assurance that the firmware you receive is approved for Mississippi should come from the manufacturer.

2. The licensee will complete the Gaming Device Modification (GDM) Form (MGC ENF Form 9.1.1., Revised June 1, 2015). The GDM Form is available on the website in Excel.

3. Slot machines being removed from the gaming floor, either temporarily or permanently, must receive prior approval from MGC. The GDM Form will be submitted to the district office prior to any removal of slot machines. The district office will review the submission of the GDM Form, and upon approval, return the GDM Form to the Licensee.
4. Instructions for completing the GDM Form for all other actions (receiving, installations, conversions, relocations, ram clears) can be found on the MGC website.

5. The MGC field office supervisor will direct agents to conduct random and scheduled slot inspections for verification and compliance. The licensee will maintain copies of the completed GDM Forms for inspection and verification upon request by a MGC employee.

Questions regarding this industry letter should be directed to the Mississippi Gaming Commission Enforcement Division District Offices.

This Industry Letter is available on the MGC website at www.msgamingcommission.com under Regulations, Industry Letters.

GDM Forms and Instructions are available in Excel on the MGC website at www.msgamingcommission.com under Forms and Procedures, Casino Gaming, Forms, Gaming Device Modification Form.

The firmware signature list is available on the MGC website at www.msgamingcommission.com under Gaming Laboratory, Procedures, Firmware Signature List.

In the event a licensee has a question regarding firmware signatures, the licensee should contact the manufacturer. In the event discrepancies arise, contact the field office immediately for reporting and resolution.