

Major General (R) Al Hopkins
Chairman

Jerry Griffith
Commissioner

Tom Gresham
Commissioner



Allen Godfrey
Executive Director

MISSISSIPPI GAMING COMMISSION

Post Office Box 23577
Jackson, Mississippi 39225-3577
(601) 576-3800

INDUSTRY LETTER NO. 2020-02

May 18, 2020

TO: All Charitable Gaming Licensees and Interested Parties

FROM: Allen Godfrey, Executive Director

RE: Reopening Guidelines for COVID-19

Phase One Charitable Reopening Guidelines

General Guidelines:

- The number of guests on the property shall be limited to no greater than 50% the property's maximum occupancy.
- Limit points of entry to allow for each guest to be screened prior to entry. Such screening shall include the following questions, and any guest answering any question in the affirmative shall not be permitted to enter the property:
 - Have you been in close contact with a confirmed case of COVID-19 in the past 14 days?
 - Are you experiencing a cough, shortness of breath, or sore throat?
 - Have you had a fever in the last 48 hours?
 - Have you had new loss of taste or smell?
 - Have you had vomiting or diarrhea in the last 24 hours?
- During the initial screening, guests will be asked to use hand sanitizer and encouraged to wear a mask while on property.
- Signage will be placed at entrances depicting a checklist of COVID-19 symptoms and asking staff members and guests **NOT** enter the property if their answer is "YES" to any question on the checklist.
- Waiting areas/lines will be marked to observe social distancing standards and to require guests to stand 6' apart. Staff will be stationed to enforce the social distancing standards.
- Hand sanitizer stations will be located at all entry or exit points and throughout the bingo hall.

- Any guest queuing, where lines normally form, markers and indicators will be placed on the floor and signage put in place to require guests to continue standing 6' apart from any other guest. Staff members will be stationed to enforce the social distancing standards.
- Reminder signage will be placed in employee areas encouraging staff members to follow CDC guidelines (wash hands, use sanitizer, stay at home if sick, etc.).
- Staff members will be regularly deployed to guest and staff member touch-points for cleaning and disinfecting. Bingo shall be sanitized before and after each session.
- All properties shall adhere to the recommended Centers for Disease Control (CDC) guidelines for a business in its category. If a staff member is alerted to a presumptive case of COVID-19 on the property, the staff member shall promptly report it to his/her supervisor and the presumptive case shall be reported to the Mississippi Department of Health. The property shall work with the Mississippi Department of Health to follow the appropriate actions recommended by it.
- Guests not adhering to physical distancing and any other requirements will be advised of the requirements and warned that if they continue to disregard the requirements they will be asked to leave the property.

All Areas:

- Cleaning and sanitizing protocols will be adopted and followed for cleaning all areas of the bingo hall. Such protocols will require, at a minimum, that all high frequency touch-points be sanitized before and after each session.
- Physical distancing protocols will be followed for all areas of the bingo hall.

Staff Members:

- The bingo hall shall conduct a daily screening of all staff members at the beginning of each session of play. Such daily screening shall include the following questions, and any employee answering any question in the affirmative shall be sent home:
 - Have you been in close contact with a confirmed case of COVID-19 in the past 14 days?
 - Are you experiencing a cough, shortness of breath, or sore throat?
 - Have you had a fever in the last 48 hours?
 - Have you had new loss of taste or smell?
 - Have you had vomiting or diarrhea in the last 24 hours?
- Staff members shall be screened for elevated temperature (over 100 degrees) at the beginning of their shift. Staff members with a temperature over 100 degrees will not be allowed entry to the property and will be directed to consult their doctor.
- Staff Members shall be required to report any symptoms of COVID-19 to their supervisor, and any staff member that exhibits any of the symptoms of COVID-19 during their shift shall be sent home immediately and advised to consult with their physician.

- Appropriate PPE will be worn by all staff members based on their duties and responsibilities and in adherence to state and local regulations and guidelines. Every staff member entering the property will be provided a mask and required to wear that mask while in the bingo hall.
- All employees shall be provided training regarding minimizing the spread of COVID-19, including reinforcement of proper sanitation, hand washing, cough and sneeze etiquette, and proper use of PPE.
- Signage shall be located at staff member access points indicating that NO staff members with a fever or symptoms of COVID-19 are permitted to work.
- Sanitizer stations will be available throughout the bingo hall.
- Tables and chairs in the staff area will be spaced to promote social distancing.
- On-going reinforcement and training of safe practices will be required for all staff members.

Bingo Games:

- Two chair/guest maximum per table to allow for physical distancing protocols. All other seats shall be removed.
- Staff will ensure that guests do not congregate in groups on the game floor.
- Disinfectant and hand sanitizer will be available in the game areas and to each player at a gaming table.
- All tables and electronic dauber units to be deep cleaned daily.

Electronic pull-tab devices

- Machines will be turned off and/or reconfigured to allow for a minimum of six feet separation between machines and/or guests.
- Staff will sanitize each operational electronic pull-tab device at least once every four hours.
- The electronic pull-tab area will be deep cleaned after each session.
- Hand sanitizers will be available to guests around the machine area, and signage will be posted asking guests to sanitize prior to playing machines.

F & B Operations:

- No self-serve stations allowed.
- Physical distancing protocols will be followed for all areas around the concession stands.
- Food service stations, service carts, beverage stations, counters, handrails and trays to be sanitized at least once per hour.